

Eunice Nohemi Martinez Herrera

110 Northside Circle, Seneca, US, 29672, (864) 247-8698, enohemi2023@gmail.com

Professional summary

Motivated student with a background in customer support and printing services, leveraging skills in Adobe Design Software and graphic design for print and digital media. Demonstrates a strong work ethic, adaptability, and exceptional interpersonal skills, with a focus on enhancing user satisfaction and operational efficiency. Aspires to work in a creative graphic company to gain hands-on experience and industry knowledge, utilizing Spanish proficiency and a quick learning ability.

Employment history

Student Assistant, Nov 2024 - Present

Clemson CCIT Customer Support Services/ Printing and Plotting, 116 Sigma Dr, Clemson, SC 29672

- Provide printing services with a primary focus on producing high-quality posters, ensuring the timely completion of requests for students and staff.
- Monitor and manage supply levels to maintain consistent availability of printing resources.
- Troubleshoot and resolve printing issues to enhance user satisfaction and operational efficiency.
- Assist students and staff with downloading and configuring printing software.
- Manage campus computer labs, ensuring all equipment is functioning properly.
- Respond to digital service requests and address customer concerns related to printers or printing software.

Cashier, Oct 2023 - Nov 2024

Raising Cane's Chicken Fingers, 511 Fort Hill St. Clemson, SC 29634

- Efficiently greet and assist customers, ensuring swift and accurate order placement.
- Facilitate quick and correct order handouts at pickup, enhancing customer satisfaction.
- Coordinated with team members during peak hours to optimize workflow, resulting in smooth operations and a consistent service level.
- Operate the POS system accurately and efficiently to process orders and payments.

Barista, May 2024 - Aug 2024

Ingles Starbucks, 211 Ingle'S Pl, Seneca, SC 29678

- Greeted customers, processed payments, and ensured smooth transactions using a POS system.
- Memorized 50+ menu items, enhancing order accuracy and customer satisfaction.
- Fulfilled diverse orders, including seasonal options, boosting customer experience.

Crew Member, May 2023 - Sep 2023

Patel McDonald's, 1065 Tiger Blvd, Clemson, SC 29631

- Prepared and cooked customer orders efficiently while maintaining quality standards.
- Packed orders accurately and collaborated with drive-thru team members to ensure efficient order delivery.
- Kept food stocked and organized in freezers to ensure smooth kitchen operations.

Education

Major: Graphic Communication (Business Major) Minor: Management, Aug 2023 - Present

Clemson University, 105 Sikes Hall, Clemson, SC 29634

GPA: 3.24

Skills

Adobe Design Software
(InDesign, Photoshop,
Illustrator, Lightroom)
(*Skillful*),

Graphic Design for Print and
Digital Media (*Skillful*),

Printing Processes: Screen
Printing, Flexography, Inkjet
Printing (*Skillful*),

Customer Service
(*Experienced*),

Quick Learner with Strong
Interpersonal Skills,

Native Spanish Speaker.

Links

ENMH Creative Studio:
eunicenmhcreative.com.